



Let's sauna.

RETURN AND COMPLAINT FORM

email ticket no.	#
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Consumer

first and last name	
street, number	
zip code, place	
country	
phone	
email	

Professional dealer

company	
commission	
order number (SE-xxDAB...)	
first and last name	
street, number	
zip code, place	
country	
phone	
email	

Device information according to type plate

Date of initial use	product	serial number	purchase date

Supplied accessoires

control unit
heater
sensor
other

Usage

commercial
private

Detailed error description. Which other products are installed?

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Documents attached

Purchase invoice	Connection- / damage pictures	Initial installation - Electrician invoice
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I hereby confirm the installation and removal of the product by a qualified professional. In order to use our warranty a copy of the invoice of the executing electrical specialist and a copy of the purchase invoice must be attached. We kindly ask you to package the product optimally for shipping, as we cannot accept any claims for replacement in case of transport damage caused by inadequate packaging or cushioning.

date, signature

Harvia Austria GmbH Internal note

Entry date	SESA number

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opening hours:
 Monday - Thursday: 8am - 4pm
 Friday: 8am - 12pm
 Saturday & Sunday: closed

Do you have any questions about the form?
 You can find more information here.