

RETURN AND COMPLAINT FORM

email ticket no.	#
------------------	---

END CUSTOMER

first and last name	
street, number	
zip code, place	
country	
phone	
email	

PROFESSIONAL DEALER

company	
commission	
order number <small>(SE-xxDAB...)</small>	
first and last name	
street, number	
zip code, place	
country	
phone	
email	

Device information according to type plate

Date of initial use	product	serial number	purchase date

Supplied accessoires

control unit
heater
sensor
other

Usage

commercial
private

Detailed error description. Which other products are installed?

Documents attached

Purchase invoice	Connection- / damage pictures	Initial installation - Electrician invoice
------------------	-------------------------------	--

I hereby confirm the installation and removal of the product by a qualified professional. In order to use our warranty a copy of the invoice of the executing electrical specialist and a copy of the purchase invoice must be attached.

date, signature

SENTIOTEC GMBH Internal note

Entry date	SESA number

sentiotec GmbH
Wartenburger Straße 31
A-4840 Vöcklabruck
www.sentiotec.com

support@harvia.com
Tel: +43 (0) 7672 / 22 900 - 50
Fax: +43 (0) 7672 / 22 900 - 80

opening hours:
Monday - Thursday: 8am - 4pm
Friday: 8am - 12pm
Saturday & Sunday: closed

Do you have any questions about the form?
You can find more information here.