

Return and complaint form

company / dealer	
street, house no.	
zip code, place	
country	
first and last name	
phone	
email	

zendesk ticket no.	
commission	

device information

product	serial number	purchase date	order number (SE-xxDAB....)

supplied accessories

heater sensor F1	other:
bench sensor F2	
humidity sensor FTS2	

usage		replacement unit already received	
commercial	private	yes	no

connection and error description / which products have been additionally installed

I hereby confirm the installation and removal of the product by a qualified professional. In order to use our warranty a copy of the invoice of the executing electrical specialist and a copy of the purchase invoice must be attached.

date, signature customer

internal note

date AX registration	SESA number